

Connect your social-media accounts safely

A simple guide for granting posting and reply access without sharing your password.

Important: Never send us your social-media password. Your login stays with Facebook, Instagram, LinkedIn or Pinterest.

Six easy steps

1

Open Social AI Studio

Sign in to your private workspace and choose the business you want to manage.

2

Click Connect

Choose Connect Facebook, Connect Instagram, Connect LinkedIn or Connect Pinterest.

3

Sign in on the official platform

A secure page from that social platform opens. Enter your password there - never inside Social AI Studio.

4

Choose the correct business page

Select only the Page, professional account or company profile that you want the tool to manage.

5

Review and approve access

Allow the permissions needed to create scheduled posts and, when enabled, reply to comments or messages.

6

Return and confirm

You return to Social AI Studio. Check that the account shows Connected before scheduling content.

What this permission allows

Only the actions you approve, such as publishing scheduled content or replying to enquiries. A social-page URL helps identify the page, but it does not grant access.

You remain in control

You can disconnect the account in Social AI Studio and revoke permission from the social platform's business or app settings. Platform screens and permission names may change, but the safe process remains the same.

Need help? Keep the connection screen open and contact your Social AI Studio administrator. Do not send your password by email, message or screenshot.